



Tourism & Handicap

Tourist Office of La Ciotat

Holidays For All!

Created by the French State Secretariat for Tourism, the Tourisme & Handicap label is part of a voluntary approach and is intended for all tourist sites and facilities in the country.

Totally free of charge, it enables us to qualify our tourist offer for disabled customers, for all 4 types of disability (motor, visual, hearing and mental).



This label represents a major opportunity to improve the accessibility of our tourist destinations, and of our accommodation and leisure facilities in particular.

For tourism professionals, having the label means maintaining a competitive advantage for the tourism potential represented by the disabled population.

The town of La Ciotat is making every effort in terms of development to meet these requirements.

The Tourist Office of La Ciotat and Provence Tourisme are partners in implementing the TOURISME & HANDICAP label program in the Bouches-du-Rhône department.

To be certified, the structure or activity must meet very strict admissibility criteria and have been visited by official bodies – the only ones qualified to award the label.

However, we have listed a number of sectors below which have answered our questions and which – pending certification – can offer certain services for this disabled public.

ADMINISTRATION



TOURIST OFFICE

The Tourist Office has been awarded the "Tourisme & Handicap" label for 4 disabilities (motor, hearing, mental and visual).

Our reception staff have received appropriate and mandatory training to deal with this public.

The reception area has been refurbished to welcome disabled persons in optimum comfort.

A notice board lists all certified or accessible local services.

A magnetic loop and magnifying glass are available to visitors, should they need them.



A document presenting local services in terms of accommodation and leisure activities that have been approved or are accessible to disabled persons has been published to meet the needs of this type of public.

A document in Braille and large print presenting certified or accessible services for disabled persons, and a map of the city centre in Braille locating accessible and/or certified places, are available for consultation on request.

A new automatic sliding entrance door has been installed, along with warning strips.

A guiding strip has been installed in the reception area to make it easier for visually impaired visitors to get around.

If necessary, masks with transparent windows are worn by reception staff to facilitate lip-reading and make facial expressions visible.



Contact /

OFFICE de TOURISME de LA CIOTAT

Bd Anatole France

Tel.: +33(0)4 42 08 61 32

bienvenue@destinationlaciostat.com

www.destinationlaciostat.com

TOWN HALL

Facilities have been installed to accommodate persons with reduced mobility:

- Toilets
- Elevators
- An access ramp at the entrance
- Reception desk

Contact:

HOTEL DE VILLE

Rond-Point des Messageries Maritimes

Tel.: +33(0)4 42 08 88 00

HOSPITAL CENTRE

The hospital has several adapted facilities:

- Toilets
- Lift with voice announcer
- Variable-height beds
- Patient lift
- An access ramp at the entrance
- Reception desk

The medical centre, which brings together the hospital and clinic, is equipped with state-of-the-art facilities to cater for the defined public.

Contact /

CENTRE HOSPITALIER

Boulevard Lamartine

Tel.: +33(0)4 42 08 76 00



LA MAISON DES ASSOCIATIONS

La Maison des Associations (Associations Centre) is home to many of the town's associations.

The structure is wheelchair-accessible from the entrance located on Avenue Géry.

Equipment

- Toilets
- Car park

Contact /

MAISON DES ASSOCIATIONS

Place Evariste Gras

Tel.: +33(0)4 42 83 85 50

Other establishments are also accessible such as the Caisse Primaire d 'Assurance Maladie (Social Security Centre).

The various bank branches have set up ATMs to cater for the public in question.

LEISURE & CULTURE



CIOTADEN MUSEUM

The Musée du Vieux La Ciotat is a museum of art and tradition.

It tells the story of the town's heritage and the traditions of Provence. Exhibitions and guided tours are set up throughout the year.

Persons with reduced mobility can only access the rooms and exhibitions on the 1st floor, via rue Adolphe Abeille.

Contact /

MUSEE CIOTADEN

1, Quai Ganteaume

Tel.: : +33(0)4 42 71 54 27



NOTRE DAME DE L'ASSOMPTION CHURCH

17th-century church. A visit is a must. Restored some fifteen years ago, the traditional main altar has been preserved. Its originality lies in the wall paintings decorating the church and the layout of the bays, in contrasting styles.

Located on Quai Ganteaume and wheelchair-accessible from Place Sadi Carnot.

Contact /

EGLISE NOTRE DAME DE L'ASSOMPTION

Quai Ganteaume

Tel.: +33(0)4 42 71 43 82

CHAPELLE DES PENITENTS BLEUS

The building is listed. This chapel is reserved for exhibitions and prestige events. Facing the marina, the chapel is wheelchair-accessible from Place Louis Marin, on request at the entrance.



Contact /

HÔTEL DE VILLE

Service des Affaires Culturelles

Tel.: +33(0)4 42 08 88 00



THEATRE DE LA CHAUDRONNERIE

Dedicated parking spaces are reserved for persons with reduced mobility. Reservations must be made with the ticketing service, at the ticket office or by telephone. Please arrive at least 30 minutes before the performance. Both rooms are equipped with a magnetic loop. Please report to reception on arrival. Certified for all 4 disabilities.

Contact /

THEATRE DE LA CHAUDRONNERIE

19, Promenade Jeff Musso

Tel.: +33(0)4 42 70 73 60



EDEN THEATRE

The Eden is the world's oldest surviving cinema. Completely renovated and awarded the "Tourisme et Handicap" label for 4 disabilities (mental, motor, hearing and visual), it can now accommodate persons with reduced mobility. It has a screening room on the first floor with 5 wheelchair spaces.

A balcony screening room with 2 wheelchair spaces. A lift is available for access to the upper floor. An access ramp has been installed in the courtyard. 2 accessible washrooms, with right- or left-hand transfer. A personal welcome is also available.

Contact /

EDEN THEATRE

25, Boulevard Georges Clemenceau

Tel.: +33(0)4 88 42 17 60

ASSOCIATION JULES LE NOIR

Association Jules Le Noir perpetuates the cult of pétanque (French bowling) on the very ground where the game was born in 1910.



Every year, on a Saturday in September, the association organises a day reserved for persons with disabilities, in conjunction with the Fédération Française du Sport Adapté (French Sports Association for People with Mental Health Problems).

Contact /

ASSOCIATION JULES LE NOIR

Traverse des Pieds Tanqués

Tel.: +33(0)6 03 67 57 43

YACHTING



HANDIPLAGE

La Plage Lumière has been awarded the "Tourisme et Handicap" label (for all four disabilities: motor, hearing, mental and visual).

Showers, changing rooms, lockers and toilets are available for persons with disabilities.



At Plage Lumière, nine Tiralos and two Hippocampes wheelchairs with a motorised lifting system for transferring wheelchairs provide access to the beach and bathing for persons with reduced mobility, free of charge and subject to reservation.

In season, municipal staff are on hand to help bathers access the beach.

Reservation /

Tel.: +33(0)4 42 84 58 60 / +33(0)6 42 21 44 49

Opening times / June and September: Friday, Saturday, Sunday and Wednesday 10 am – 6 pm. July and August: Every day (including public holidays) 10 am – 6 pm

BOAT TOURS OF THE CALANQUES

LES AMIS des CALANQUES offers boat tours of the Calanques, departing from the Vieux Port.

Boats operate in the waters of the Calanques National Park from early April to early November, depending on weather conditions.

Boarding possible for 2 accompanied manual wheelchairs.



Contact /

LES AMIS DES CALANQUES

Quai Ganteaume

Tel. : +33(0)6 09 35 25 68 / +33(0)6 09 33 54 98

PLONGEE PASSION

PLONGEE PASSION offers first dives to persons with disabilities. A specially designed boat equipped with a platform and a post at the rear can accommodate this type of customers. Thanks to its "flat rear", the lift can be boarded directly at the quayside, simplifying access for wheelchair users.

PLONGEE PASSION can also welcome paraplegics and quadriplegics for accompanied diving sessions.

The post at the rear of the boat makes it much easier to lower divers into the sea, allowing them to be picked up and hoisted directly onto the boat. This system gives them a high degree of autonomy.

All our instructors have been specially trained to accompany persons with disabilities. The club has set up Handisub training courses for local professionals wishing to welcome disabled customers more easily.



Contact/

PLONGEE PASSION

40, Rue Piroddi

Tel.: +33(0)4 42 08 94 13 / +33(0)6 60 24 48 33

SOCIETE NAUTIQUE DE LA CIOTAT

With Handi-Voile, the club offers disabled people the opportunity to sail all year round aboard small yachts called MINI Js.

Adapted equipment (hoist for launching boats, lift for boarding PRMs) and the simplicity of this gear make it accessible to all. It can be manoeuvred with a steering wheel or a rudder and can be adapted to any disability.

Contact/

SNC – Avenue Wilson

Tel.: +33(0)4 42 71 67 82

BASE NAUTIQUE

The Base Nautique (water sports centre) brings together all the professionals in the water sports sector, offering a full range of products and services.

Classified as a 4-star French water sports resort, it is accessible to persons with reduced mobility thanks to a ramp.

The toilets and showers are suitable for these customers.

Contact /

BASE NAUTIQUE

Port de plaisance

Tel.: +33(0)4 42 84 58 60

LEISURE & NATURE



LES JARDINS DE L'ESPERANCE

In a park of almost 3,700m² belonging to the town, the Jardins de l'Espérance offer a wide range of activities linked to the environment and gardening.



They have been awarded the "Tourisme & Handicap" label (for hearing, visual, mental disabilities), and their aim is to create educational gardens, promoting the inclusion of disabled or sick children within educational workshops for all.

4 goals have been set:

- Preserving a natural area in the middle of an urbanised site as a refuge for easily observable small fauna and Mediterranean flora.
- Offering a natural space to children (school groups or leisure) to allow them to discover the environment and raise their awareness of nature conservation.
- Integrating disabled or sick children into this natural environment to help them flourish.
- Offering a place of activity for adults with disabilities, in groups or individually, to discover nature and enjoy gardening.

Contact /

LES JARDINS DE L'ESPERANCE

Chemin des Poissonniers

Tel.: +33(0)4 42 08 01 12 / +33(0)6 28 65 25 68



EXPENATURE

"Tourisme et Handicap"-certified for 4 disabilities (hearing, mental, motor, visual), EXPENATURE offers outdoor physical activities (kayaking, canoeing, climbing, caving, mountain biking, multi-sport raids, etc.) and also provides customised support for disabled persons.

Contact /

EXPENATURE

168, Avenue Wilson

Tel.: +33 (0)4 42 83 64 46 / +33(0)6 80 74 40 99

L'ATELIER BLEU – CPIE CÔTE PROVENCALE

Based in the Parc du Mugel, Atelier Bleu – CPIE Côte Provençale has been developing activities for the general public for over 35 years. Around 13,000 people benefit from its activities every year.

The water- and land-based activities developed by Atelier Bleu – CPIE Côte provençale – are designed to allow visitors to discover the diversity of coastal landscapes in complete safety, to raise public awareness of the fragility of ecosystems, and to encourage and support behavioural changes.



To help persons with disabilities take part in these activities, Atelier Bleu has developed teaching aids adapted to different forms of disability and trained its nature and sports instructors.

The discovery of the Port d'Alon underwater trail in St Cyr sur Mer (83), accompanied by a state-certified diving eco-guide, is accessible to all persons with disabilities, in small numbers, and in particular to persons with reduced mobility, thanks to facilities offering access to the water.

The discovery of the Mugel underwater trail in La Ciotat, accompanied by a state-certified diving eco-guide instructor, is accessible to persons with sensory disabilities.

Some of the nature walks are also accessible to persons with sensory or mental disabilities; the guided tour of the Parc du Mugel and the guided tour of small-scale fishing are accessible to all types of disabilities.

For all these activities, the financial participation required is equivalent to that of the able-bodied public. For groups, please contact them.



L'Atelier Bleu has also created sound walks in partnership with the Parc national des Calanques, for able-bodied and visually impaired visitors to the Carrière du Loin site in La Ciotat and the Fontaine de Voire site in Marseilles. The walks can be downloaded free of charge from the My Calanques app.

Contact /

L'ATELIER BLEU – CPIE CÔTE PROVENCALE

Villa des Pins – 140, Avenue du Cardinal Maurin

Tel.: +33(0)4 42 08 07 67

LA VOIE DOUCE

The Voie Douce crosses the city from the centre to the outlying districts and Bastide Marin. Entirely pedestrianised, the Voie Douce is accessible to persons with reduced mobility thanks to specially adapted passageways. This 5.4 km path, entirely planted and secured, was laid out on the route of a former railway track.



PROMENADE LITTORALE

Almost 3 kilometres long, the Promenade Littorale (Coastal Walk) links the small port of St Jean with the Port Vieux in the city centre.

This walkway is fully equipped to allow persons with disabilities to move safely along the beaches – including the Tourisme & Handicap labelled Plage Lumière.

Parking spaces for the public in question can be found throughout this walk.

Restaurants and terraces are there to enjoy a pleasant break.

ACCOMMODATION



7 ACCESSIBLE HOTELS

(See [Accommodation Guide](#))

4**** HOTEL

- BEST WESTERN PREMIER VIEUX PORT
 - 3 accessible bedrooms + car park + elevator

3*** HOTELS

- CORNICHE DU LIOUQUET
 - 1 accessible bedroom + car park
- IBIS
 - 3 accessible bedrooms + car park + elevator
- MOXY
 - 4 accessible bedrooms + car park + elevator
- PLAGE SAINT-JEAN
 - 3 accessible bedrooms + car park + elevator
- ROSE THE
 - 1 accessible bedroom + car park

UNCLASSIFIED HOTEL

- A DEUX PAS DE L'EAU
1 accessible apartment + car park

3 ACCESSIBLE TOURIST RESIDENCES

(See [Accommodation Guide](#))

3* TOURIST RESIDENCES**

- APPART ACCUEIL SAINT-ESTEVE
Awarded the "Tourism & Handicap" label for
3 disabilities (mental, motor and hearing),
6 furnished apartments + elevator + car park
- APPART' CITY
6 accessible studio apartments + car park

UNCLASSIFIED TOURIST RESIDENCE

- SANTA GUSTA SANTA MARIA
2 accessible studio apartments + car park

3 ACCESSIBLE CAMPSITES

(See [Accommodation Guide](#))

- **4**** CAMPSITE**
- LA BAIE DES ANGES
 - **2** CAMPSITE**
- SANTA GUSTA
 - **1* CAMPSITE**
- LA SAUGE

1 "Tourism & Handicap" certified tourist furnished apartment

For 4 disabilities (Motor, Hearing, Mental and Visual)

(See website Section "[Our furnished tourist accommodation](#)")

- ABORDAGE

TRANSPORT



MOBIMETROPOLE

The Métropole Aix-Marseille-Provence and RTM provide the public, on request, with a minibus with driver for intra-urban travel at €0.80 per journey and inter-urban travel at €2.10 per journey.

Terms of use: users must reside within the metropolitan area, users must possess a card showing a disability level of at least 80%, issued by the Maison Départementale des Personnes Handicapées, users must compile documents to be approved by the Mobimétropole access commission.

Tel.: +33(0)4 91 10 59 00

<http://www.rtm.fr/guide-voyageur/se-deplacer/mobimetrople/presentation-du-service>

SNCF

The SNCF has set up a toll-free number to provide information on network accessibility for the disabled.

Tel.: 36 35

<http://www.accessibilite.sncf.com>

TAXIS

Many taxis are adapted to pick up persons with reduced mobility.

La Ciotat Radio Taxis

+33(0)4 42 83 32 32

CAR PARKS



- | | |
|------------------------|------------------|
| • LA TASSE | 6 reserved spots |
| • PORT DE PLAISANCE | 5 reserved spots |
| • COMPLEXE PAUL ELUARD | 5 reserved spots |
| • LA PETANQUE | 5 reserved spots |
| • LA ROUETTE | 2 reserved spots |
| • PORT SAINT-JEAN | 2 reserved spots |
| • MUGEL | 2 reserved spots |
| • FIGUEROLLES | 1 reserved place |
| • ESCALET | 1 reserved place |



The Tasse car park is located in the immediate vicinity of the Tourist Office. A pedestrian walkway provides easy access to the entrance.

Parking spaces reserved for the disabled are free of charge for GIC – GIG card holders.

If these spaces are occupied, motorists holding the GIC – GIG card can park free of charge in the other public parking spaces managed by the town of La Ciotat.

TOILETS

Public toilets accessible to persons with reduced mobility are located at the following sites:

ZAC de la Source du Pré	Esplanade Langlois
Môle Bérourard	Parc du Domaine de la Tour
Jardin de la Ville	Voie Douce
Square Eugène Mouton	Gare SNCF
Plage des Capucins	Aire de Repos du Liouquet
Plage Cynos	



Useful contacts

ASSOCIATION TOURISME ET HANDICAPS

15 Avenue Carnot

75017 PARIS

Tel.: +33(0)1 44 11 10 41

www.tourisme-handicaps.org

PROVENCE TOURISME

Le Montesquieu

13 Rue Roux de Brignoles

13006 MARSEILLE

Tel.: +33(0)4 91 13 84 13

www.myprovence.fr



OFFICE DE TOURISME DE LA CIOTAT

Boulevard Anatole France 13600 LA CIOTAT

☎ +33(0)4 42 08 61 32

Email bienvenue@destinationlaciostat.com

Internet www.destinationlaciostat.com

Open to the public

January-February-March

November-December

Monday to Saturday

9am to 1pm & 2pm to 5pm

April-May-June

September-October

Monday to Saturday

9.30am to 12.30pm & 2pm to 6pm

Public holidays (except Sundays)

10am to 5pm

July–August

Monday to Saturday

9am to 7pm

Sundays and public holidays

10am to 5pm



Not all of the information listed represents certified services, but rather facilities that can help our visiting friends.

The Tourist Office accepts no responsibility for any changes in this information.

Updated on 23.06.2023